

MINUTES OF
SC 9-1-1 COMMUNICATIONS DISTRICT
BOARD OF MANAGER'S MEETING
OF
May 18th, 2022

The regular meeting of the Board of Manager's meeting was called to order by Co-Chairman Jerry Shamburger at 10:00 AM on May 18th, 2022.

Board Members Present:

Johnny Brown (in person)
Jerry Shamburger (in person)
Ron Shaffer (in person)
Bobby Garmon (in person)

Staff Present:

Bill Morales (in person)
Louie Downey (in person)
Danna Hudson (in person)
Kim Wheeler (in person)
Catarina Ridgeway (in person)

Guest:

Ron Stutes- Attorney
Amanda Cook- Tyler PD
Joshua Bennett- SCSO

- 1. Call to order and introduction.** Mr. Jerry Shamburger stated that there was a quorum present. Chairman and voting member Gene Cottle was not present. Co- Chairman Jerry Shamburger presided over meeting in Gene Cottle's absence.
- 2. Public Comment.** No public comment was made.
- 3. Approval of April 20th, 2022, Board Meeting Minutes.** Mr. Shamburger asked for comments or a motion. Mr. Johnny Brown made a motion to accept the minutes and Mr. Bobby Garmon seconded the motion. The motion was carried unanimously.
- 4. Review and Approval April Financials.** Mr. Morales presented the financials for review and discussion. Mr. Morales stated for the month of April we are at 58 percent of the budgeted year. The expenses are at 68 percent and the income is at 77 percent of the budgeted year. Mr. Johnny Brown a motion to approve the financials and Mr. Bobby Garmon seconded the motion. The motion was carried unanimously.
- 5. Review Trouble Ticket reports for all SC911 District Public Safety Answering Points.** Mr. Morales reported trouble tickets for April. Mr. Morales stated that there were several tickets for the month of

April. Mr. Morales stated that these trouble tickets were momentary shutdowns.

6. Review SC911 Database and GIS activities. Ms. Kim Wheeler presented call log reports for April. Ms. Wheeler stated there were no significant issues to report.

7. Receive report, discuss, and take any necessary action regarding recent 911 Network level of service (LOS) issues and procedural updates from staff, AT&T and associated vendors. Mr. Morales stated that we had several random outages. Mr. Morales stated that AT&T and Cisco are working to resolve these issues. Mr. Morales stated that a reset on all routers will take place on Friday and all calls will be sent to the SCSO while other PSAPS are being reset, and then the SCSO router will be reset. Mr. Morales stated the problem is isolated to a Cisco issue with router.

8. District Directors report. Mr. Morales stated that we are invoicing UT health for Vesta upgrade as a partnership paying 30% and the district will pay the remaining 70%. Mr. Morales stated that the district donated on behalf of the East Texas Peace Officer's Association. Mr. Morales stated that Kim Wheeler would like to have a meeting to speak with the VFD and ESD about addressing.

9. Adjournment. Mr. Johnny Brown made a motion to adjourn and Mr. Bobby Garmon seconded the motion at 10:19 am.